



Janison.

Janison Academy

Release notes

FY24Q2S2

Build number 2.1.2422.5

Bug fixes

Email Settings - Other Learning reminder emails are not being sent

CLS-13259 | 68987

Problem

A client reported an issue where the 'Other Learning Valid To Date' reminder option is not sending reminder emails.

Fix

A client identified that some Other Learning reminder emails were not being delivered. Upon investigation this was due to a performance issue causing reminders to time out for that specific template. The query has been improved and that process for Other Learning reminder emails is now much faster.

Customisable Reports - Reports won't export and throws an error message

CLS-13629, CLS-13442 | 78933,80347,93962,105478

Problem

Customisable Report Enrolments - Active is timing out and not running due to an inefficient query to get the data.

Fix

Some custom reports had been identified as major resource sinks, causing wider issues when run during monthly reporting periods, even if scheduled during quiet times. New indexes and other small improvements have been put in place which show a marked improvement in run time and a drop in resources consumed. This should lead to an overall decrease of performance impact in the entire cluster when these reports are run.

The team will continue to monitor monthly reporting periods and target the new highest resource sink if timeouts continue.