



Janison.

Janison Academy

Release notes

FY25Q1S3

Build number 2.4.2513.16

Bug fixes

SSO setup on UAT environment stopped working

Internal #: CLS-13765 | Helpdesk #: 118899

Problem

During Container migration, SSO on several UAT sites stopped working.

Fix

Some SSO calls were being sent as HTTP not HTTPS due to the recent migration. This has now been fixed.

Blank cell values issue in Excel output

Internal #: CLS-13777 | Helpdesk #: 120257, 120271

Problem

When opening the extracted file from customisable report, the blank cells are appearing to have a value. This is observed due to the values from the left side of the blank cells are not spilling over.

The column where the blank cells, when pressing Ctrl + arrow down, it jumps into a blank cells wherein it should jump to the next cell that has an actual value. This is observed in several client sites.

Fix

An issue where non-printable characters were being entered into Excel exports has been resolved, and now empty cells are truly empty.

Aspose license not loading in Task Scheduler

Internal #: CLS-13778 | Helpdesk #: 120271

Problem

After the migration to Kubernetes, the Aspose license is not be recognised by the Task Scheduler on CLS2.

Scheduled tasks that export Excel spreadsheets, have an additional page that have an "Evaluation Only" message included.

Fix

An issue with provisioning a license for our Excel export/Import library when using Scheduled tasks/reports has been resolved and those functions now work correctly.

Unable to Launch Courses via LTI

Internal #: CLS-13795 | Helpdesk #: 120963

Problem

Client reported an issue where they are unable to launch their courses via LTI, encountering a browser console error

Fix

LTI course launch links were being generated as HTTP. This caused an issue for hosts who were requesting LTI courses from a HTTPS origin.

LTI courses were incorrectly setting a Security header to prevent cross-origin access, which prevented them from being displayed in an iFrame.

Font error when bulk exporting PDFs in Marking page

Internal #: CLS-13802 | Helpdesk #: 121856

Problem

When exporting bulk PDFs via Manage Learning > Marking > Export to PDF, an error message is thrown that the font file is missing.

Fix

Our migration to Containers broke some export functionality around supported fonts in PDFs. This has now been rectified.

Oversized logo in Test Player

Internal #: CLS-13781 | Helpdesk #: 120353

Problem

When users launch tests (learning asset), tenant's logo is so oversized that one letter of the logo takes up the entire screen, and it looks like the test player is loading a blank page.

Fix

Some statics were not deploying correctly, causing CSS files for Test Player to not be recognised. This deploy step is now fixed and custom CSS in Styles and Images is no longer required as a work-around.

User Profile Attachments - File not launching & being redirected to mylearning dashboard

Internal #: CLS-13791 | Helpdesk #: 120642

Problem

The attachments on the user's profile are not launching as expected and the web page is being re-directed to Mylearning Dashboard.

Fix

Container migration affected how User Profile Attachments were stored in the Blob, meaning they could not be viewed and the user was re-directed to their home page when attempting to do so. Blob settings have been updated to compensate for this change.

Social Learning Search not working as expected

Internal #: CLS-13799 | Helpdesk #: 121280

Problem

Social Learning Search function is not working as expected, and only searching directly on course names, not on tags or other keywords in the Course info.

Fix

Our enhanced search function was not correctly indexing after Container migration, a deletion and re-index solved the issue.

Print Button on Transcript Fails and Shows Browser Console Error

Internal #: CLS-13809 | Helpdesk #: 122862

Problem

A client reported an issue where the Print button on a custom page no longer functions. This feature was designed to print the custom user transcript.

Fix

A client noticed some custom page endpoints had stopped working since the Container migration. These endpoints have been fixed to work correctly.

Error when saving message template that contains "Markers" (Marker.EmailAddress, Marker.FullName, Marker.UserName)

Internal #: CLS-13703 | Helpdesk #: 114486

Problem

If the message template contains tokens for "Markers" (Marker.EmailAddress, Marker.FullName, Marker.UserName), the message template "Assignment-NotifyStudentsOnResubmissionRequired" does not save properly as intended and shows an error. Additionally, no emails are being sent out when an assignment has been sent back to a user

Fix

A bug was preventing edits to the Assignment-NotifyStudentsOnResubmissionRequired email template when using any of the Marker fields, i.e. Marker.EmailAddress, Marker.FullName, Marker.UserName. These are now correctly in scope of the email template, and it will save correctly. This will now also send out correctly, and not error out in the Scheduler.

Improvements

Check time validity for SAML Token used by SAML SSO

Internal #: CLS-13751 | Helpdesk #: 116132

Problem

Security testing revealed that expired, previously valid SAML tokens can be used to authenticate on Academy sites.

Fix

Resolved an issue where SAML tokens are not correctly being checked for expiry time.

Extra logging added to custom Dashboard page

Internal #: CLS-13798 | Helpdesk #: 116006

Problem

Client has reported persistent errors on their custom Dashboard page

Fix

Extra logging has been added, as the actual errors have been hard to triage. This will help the team pinpoint exactly where the charts are failing.