



Janison.

Janison Academy

Release notes

FY25Q1S5

Build number 2.4.2515.1

Bug fixes

Incorrectly identifying the "Org Unit Region" as the "Region"

Internal #: CLS-13840 | Helpdesk #: 121886

Problem

A client has raised an issue following the recent migration where the system is incorrectly identifying the "Org Unit Region" as the "Region" during the user creation process (Import users) when using their current HR Sync Import template.

Fix

A change in the importer library was allowing partial matches on Importing from Spreadsheet. This could cause an import to error out instead of correctly assigning similarly names columns to the correct fields when importing. This has now been resolved, and columns are matched to fields based on an exact match as previously.

Content Template error on Global Support page

Internal #: CLS-13793

Problem

The Support page on Academy Global tenants is showing a warning for Content Templates.

Fix

A migration issue with https enforcement on the Content Template delivery was causing an error on the Global Support page. This has been rectified.

"Sorry, an error has occurred" (Take me home) error when exporting customisable reports

Internal #: CLS-13812

Problem

The "Sorry, an error has occurred" (Take me home) error was encountered when user attempted to export output of customisable report which contained a large amount of records/data. This was encountered when a customisable report containing data from the "General Item Analysis Set" and "Multiple Choice-like Interaction-specific Statistics" was created.

Fix

Custom Attributes of the "Float" type were storing very large or very small numbers in exponential format, and this caused issues for custom reports. The export library has been updated to be able to handle exponential values now.

In addition, it was found that Float Custom Attributes were not respecting the value in the "max decimal places" field, so that has been enforced now and numbers correctly round upon saving.

Points Not Updating in Experts Dashboard

Internal #: CLS-13804 | Helpdesk #: 120775

Problem

Another potential migration regression from a client. The issue, first experienced on July 4 and reported on July 8, involves points on the leaderboard not updating for users.

Fix

Some processes that added points the Experts' Dashboard did not run for a small period of time after the Container Migration. A database query for those missing points was run to bring them up to date.

Improvements

Add additional logging for CLS-13849

Internal #: CLS-13855 | Helpdesk #: 126279

Notes

Additional logging has been added in order to diagnose CLS-13849/Zendesk: 126279