



Janison.

Janison Academy

Release notes

2026.08.01

Build number 2.4.2621.1

Bug fixes

Competency User Status report now filterable by expiry date

Internal #: CLS-13498 | Helpdesk #: 80036

Problem

When running a Customisable Report using the Competency User Status entity, there was no Expiry Date filter, so administrators could not filter competencies by when they expire.

Fix

The Competency User Status report now supports filtering by Expiry Date, letting administrators show competencies expiring before or after a chosen date to more easily identify and manage upcoming or lapsed competency expirations.

PDF export font error on the Marking page resolved

Internal #: CLS-14052 | Helpdesk #: 176266

Problem

Exporting to PDF from the Marking page — and from user transcripts and custom reports — could intermittently fail with a font error when the question content included images, causing the export to fail.

Fix

PDF exports now complete reliably across marking attempts, transcripts, and custom reports, including when question content contains images.

Enrolment payments no longer fail for long item or payer names

Internal #: CLS-14155

Problem

Enrolment payments through the CommWeb 2.0 gateway could fail with a “Payment has failed” error when the catalogue item name combined with the payer’s full name exceeded the gateway’s 127-character description limit, so longer names blocked payment.

Fix

The payment description is now automatically shortened when needed so it stays within the gateway’s limit, allowing enrolment payments to complete successfully regardless of item name or payer name length.

Known Issues

To be resolved by 09.01 release

On the **Settings -> Styles and Images** page, any changes on the **Skin** tab do not apply to the site when saved

- This does not affect the display of the current styles, only updating them
- This does not affect the other tabs - **Images & Logos**, **Custom CSS**, etc
- Clients that have custom styles may see the following warning on the **Settings -> Styles & Images** page

Styles and Images

Looks like the site Styles are out of date (2.4.2620.1 / 2.4.2621.1). Please click Save Skin below to fix this issue.