

Janison Insights.

Release Notes

Insights Release 2026.11.01

Build: 0.2026.10.6635

Release Notes

The Janison Insights Release **2026.11.01** includes bug fixes and improvements.

Bug fixes

Delivery

- We fixed an issue where a survey section placed after the main body of a branching test was never shown to candidates, so the test submitted as soon as the final branching section was completed. Post-test sections, including surveys and exit sections, now appear after the last branching section whichever pathway the candidate took, and survey responses are saved against the attempt. This applies to all branching test types, in online and offline delivery and in Test Designer preview. (JIRA: INS-12518)
- We fixed an issue in branching tests where selecting “No, I want to check my answers” on the end-of-section message did nothing when the progress summary was turned off, leaving candidates unable to return to their answers. Candidates now go back to the section they have just finished, where they can review and change their answers before continuing. The fix also applies to the section locking messages and works with both mouse and keyboard, in preview and live delivery. (JIRA: INS-12519)

Authoring

- We fixed an issue in Test Designer where authors could not save a section in a branching test if it shared items with another section that is never delivered alongside it, such as alternative sections attached to the same branching node. The section items editor now applies the same pathway-based rule as the branching test validator, so an item can appear in several sections

as long as it appears only once on any single delivery pathway. If an item would be repeated on the same pathway, saving is still blocked and the message identifies the item. Non-branching test types still allow each item only once per test. (JIRA: INS-12517)

People

- Fixed an issue where resetting a user's password recorded a Change Password entry in their Recent Activities. The activity now reads Password reset by, followed by the administrator who performed the action, so the history matches what happened. There is no change to how the password reset itself works. (JIRA: INS-9541)

Marking

- We fixed an issue in Quick Marking where the Modified icon and tooltip could appear on a student's response even though its marks hadn't been changed. This could happen after a marker changed a mark on the previous response and then used Mark as Reviewed & Next, Save & Next or Submit & Next. The Modified icon and tooltip now show only for the response on screen, and only on marking sections whose marks have actually been changed. (JIRA: INS-11965)
- We fixed an issue in Quick Marking where simultaneous actions by multiple markers on the same student response from the View Response page caused unclear error messages and left users stuck on stale records in a repetitive error loop. Clearer, context-specific messaging now explains why an action could not be saved (such as when another user has already reviewed or submitted the response, or updated scores), and markers are provided intuitive exit options to refresh the page, return to the grid, or discard changes and advance to the next response in their queue. (JIRA: INS-12379)

- Fixed an issue in Quick Marking where a response could be submitted from the View page after another user had already saved changes to its scores or feedback in the case of the response being open in 2 places at the same time. The submit would succeed from the out-of-date view and replace the newer scores, and the response could no longer be corrected. Submitting from an out-of-date view is now rejected with a message explaining that the response has changed, and the user can refresh to see the latest scores before submitting. (JIRA: INS-12509)

ProctorTrack

- We fixed an issue where a proctored event could keep trying to sync a candidate or invigilator whose record was missing a given name, surname or email address, even though the sync could never succeed. Insights now spots these records before sending them to Proctortrack and stops trying, and if Proctortrack rejects a record for another reason, Insights tries up to five times before setting it aside. When a record can't be synced, the warning on the Assessment Event Details page now tells you what to do: correct the details listed, then open the proctored event settings, select Edit and Save to try the sync again. (JIRA: INS-12344)

Improvements

Delivery

- We improved the Incident Type Reference table shown when creating or viewing an incident report, so that it now describes every incident type available for selection. New descriptions have been added for Personal Needs and Preferences and the new Operational type. The Environmental description now gives clearer guidance. (JIRA: INS-12266)
- We improved the Detailed Rich Text Editor used for extended response questions so that candidates can no longer paste images into their answers. Previously, a pasted image

displayed for the candidate but did not appear in Test Attempt Details or on the marking pages, so markers could not see that part of the response. Text and tables pasted directly from applications such as Excel continue to work as before. (JIRA: INS-12420)

Authoring

- We improved how sections are arranged in Test Designer. Previously, survey sections could not be moved out of the pre-test area, and the page did not scroll while a section was being dragged. Survey sections can now be dragged between the pre-test and post-test areas. The page now scrolls automatically during dragging, so sections can be repositioned in tests with many sections. (JIRA: INS-10605)
- We improved Test Designer to prevent a combination of delivery options that caused exit sections to be skipped. Previously, a test could have a results summary turned on alongside exit sections or post-test surveys, and candidates were then never shown those sections. Authors can no longer add exit sections or post-test surveys while a results summary is turned on, and Results Summary Configuration only offers Disabled when the test already contains them, with a message explaining why. Tests already in this state can be corrected by setting the results summary to Disabled. (JIRA: INS-12311)

Marking

- We improved the email notifications sent to Chief Markers when a Marker's score on a seed script falls outside the quality monitoring tolerance. Previously, the link in the email opened a general page of the Marker's scores for the student, so Chief Markers had to find the problem response themselves. The link now opens the out-of-tolerance seed script directly. (JIRA: INS-9537)

- Improved the Mark submitted attempts action on Assessment Events that use AI Co-Marking. The confirmation message now shows how many answers will be sent to the AI marker before the user continues. When there are no eligible answers, or AI marking is not enabled for the event, the existing confirmation message is shown as before. (JIRA: INS-12436)

Platform

- We've strengthened file validation for ZIP imports in Insights, adding extra protection when you upload and import content. If a ZIP file has an invalid file structure, the import stops with the message "The zip file could not be imported because it contains a file with an invalid path." This applies to resource set uploads, trackable document imports, bulk data imports, QTI offsite package imports, and secure and scheduled module imports. Valid ZIP files import the same way as before. (JIRA: INS-11734)
- We improved newer Insights pages such as the Candidate Dashboard by adding the language selector to the page footer, as on the rest of the platform. Previously, users could choose a language on other pages but could not see or change it on these pages. The selector lists the languages enabled for the site, and the chosen language carries over when moving between pages. As on other pages, the selector is hidden when only one language is enabled. (JIRA: INS-12655)
- Improved the Insights sign-in integration with a new secure service endpoint that returns a user's organisation unit from their username or email address. This lets Janison's identity platform match users from external identity providers that do not supply an organisation identifier to the correct organisation unit at sign-in. The endpoint is used by Janison services only and is not available to end users. (JIRA: INS-12689)