



Release Notes

Insights Release 2023.08.02

Build: 0.2023.8.4806

Release Notes

The Janison Insights Release 2023.08.02 includes bug fixes, improvements and new features.

Bug fixes

People

• Users were being displayed an error after attempting to import candidates via spreadsheet configured to contain the Gender field. A fix was implemented to ensure users are no longer being displayed an error and the import is successful when including the Gender field configuration. This issue is resolved.

Integrations & Security

After recent changes made to the API, a 500 error was being returned in instances where the API user did
not have the correct access to test attempts being created via API. To prevent this error in future, we have
taken steps to adjust the access criteria so that if the API user has access to the assessment event and the
user, it will be returned successfully. This issue is resolved.

Delivery

- While undergoing an Assessment Event with a test package containing two components with the Reliable
 Delivery setting disabled on the Assessment Event, Service Worker would automatically install when the
 candidate was ready to start the second test, causing delays and issues when submitting their test. A fix was
 implemented to ensure Service Worker is not being installed after a candidate finishes their first test, is able
 to transition seamlessly to the second test and submit, as expected. This issue is resolved.
- Candidates were prevented from moving to the next question on an extended text question containing
 audio, until the audio had finished playing. This was due to a conflict between audio and short answer
 blocking navigation which ended up looping the block until the audio completed. A fix was implemented to
 allow candidates to navigate to the next question without issue regardless of whether the audio was still
 playing. This issue is resolved. (90574)
- A question associated with several tests was displaying the correct answer response as 'incorrect' in the TestPlayer while a user was completing their test. A fix was implemented to ensure the correct answer response to this question will now display as 'correct'. This issue has been resolved.
- When attempting to access the Test Attempt Information modal from the Test Administration screen, users
 were being displayed an error and blocked from accessing the modal. The issue was caused by the system
 trying to access Answer History when NoSQL was disabled. A fix was implemented to prevent the system
 from attempting to access Answer History when NoSQL is disabled. This issue is resolved. (95897)

Marking

A generic error message was incorrectly being displayed to markers when attempting to transition a test
attempt from 'Marking' to 'Marked' status when not all the available responses have been marked. A fix was
implemented so markers will now be displayed the following error message "Error: Cannot transition from
Marking to Marked as not all answers have been marked yet" instead. This issue is resolved.



• Inconsistencies in scores were being displayed for some test attempts in Insights. The affected areas were the 'Total Marks' field on the Test Attempt Details page and Test Attempt Print Out (Print Friendly View) and the 'Score' field on the Enrolment details page. A fix was implemented to ensure scores are correctly calculated and the calculated values are pulled from the same source. This issue is resolved. (88365)

Improvements and new features

Integrations & Security

A new option has been added to the Announcement screen that allows any links in the announcement to
only point back to the domain the announcement was set in, overriding the normal process of setting links
to point to the users' preferred subdomain.

