



## Release Notes

**Insights Release 2024.05.02**

Build: 0.2024.5.5182

# Release Notes

The Janison Insights Release **2024.05.02** includes bug fixes, new features, and improvements.

## Bug fixes

### Security & Integrations

An issue was encountered when attempting to transition test attempts through the expected workflow from 'Completed' to 'Marking' via the API.

We have corrected this issue to ensure test attempts are no longer blocked from transitioning to 'Marked' from a 'Completed' state. (JIRA INS-8019)

### Delivery

- Candidates were encountering an error message at the end of their test instead of the test summary screen. Upon investigation it was found that the error was occurring for failed test attempts which were not correctly transitioning to the correct status. We have implemented a fix to correct this issue to ensure candidate attempts transition correctly upon attempt completion and the summary screen is displayed to candidates without error. (JIRA INS-8012, HELPDESK 109542)
- Candidates were unable to complete their attempt due to video items not loading when the 'Allow Reliable Offline Delivery' setting was disabled for the assessment event. Our investigation found that non-reliable tests were still attempting to install the service worker. This issue has been corrected to ensure service worker is uninstalled and does not intercept requests when using non-reliable delivery. (JIRA INS-8110)
- The incorrect candidate response was being displayed in the test attempt details for some multiple choice items. Our investigation found the issue was occurring when the following configuration was enabled; NoSQL delivery, "Allow Reliable Offline Delivery" enabled for the AE, and Distractor shuffle enabled for the test. Shuffled distractors were being generated independently resulting in candidate responses not being captured correctly when being saved to the system. A short-term solution has been implemented to have responses be saved to the system again to ensure all candidate responses answers are correctly captured and saved to the system, after the test attempt preparation. Further improvements will be made in this area and will be included in a future release. (JIRA INS-8125)
- Candidates encountered an error message and were unable to enter their attempt after entering their One Time Code and Session code. This issue was affecting tests using Offline delivery, with the "Allow Reliable Offline Delivery" setting enabled for the assessment event. This issue has now been corrected with candidates now able to enter their tests without encountering any errors. (JIRA INS-8185)
- Test items were being displayed to candidates in a randomised order even though the test had not been set to randomise test items. This issue was occurring for tests with the "Allow Reliable Offline Delivery" setting enabled for the assessment event. We have implemented a fix for this issue to ensure test items are being displayed to candidates in the correct order when randomisation has not been set for the test. (JIRA INS-8187)

**Please note:** Our internal tickets will be displayed as 'JIRA INS-1234', while tickets raised directly to our helpdesk will be displayed as 'HELDESK 123456'.

If you have any questions about this document or require further information, please contact your Janison Account Manager.

## New features & Improvements

### Delivery

Recent changes have been implemented for Insights Core for candidates logging into their tests. When entering a test, candidates will first be directed to the One Time Code screen to enter their One Time Code. If the test is session-based, candidates will be directed to the Session Code screen to then input their session code. Alternatively, if the test is session-less, the candidate will be taken directly to their test, bypassing the Session Code screen. Please note, these changes will not affect candidates using ProctorTrack or entering their tests via the Candidate Dashboard. No changes to settings or configuration required, the changes will be available once your site is updated with this release. (JIRA INS-7872)

Click here for more information regarding [Test Access Codes](#)

### Marking

**Enrolment based marking** is a new feature now available on Janison Insights, this can be used on its own or in conjunction with our standard Marking feature.

Enrolment based marking allows marking to be conducted per candidate, once they have submitted their test attempt, in parallel with an active Assessment Event. This means candidates can have their attempts marked and results released to them whilst other candidates are still undergoing testing.

To monitor marking quality, Seed scripts and Tolerance values can be set per marking project, to ensure accurate and reliable marking. Additionally, a marker dashboard is available for markers and chief markers which provides an overview of the marking project including, marker progress, action items, scores and marking team information.

Click here for more information regarding [Enrolment Based Marking](#) or visit [Enrolment based Marking settings](#) to see how you can enable this feature.

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