Release Notes

Insights Release 2024.06.01

Build: 0.2024.5.5207

Release Notes

The Janison Insights Release **2024.06.01** includes bug fixes, new features, and improvements.

Bug fixes

Delivery

- Markers were unable to mark some speaking test attempts, taken via online delivery. Upon investigation, it was found that reconciliation was not successfully being actioned. Furthermore, there was found to be an issue in some cases with reconciliation throwing an error with the description, "Could not reconcile this attempt because candidate started the test on another device". A fix has been implemented to ensure reconciliation can be completed successfully for speaking tests. (JIRA INS-8168, HELPDESK 117005)

- Resilience for Sequential testing when set to use a single One Time Code (OTC) to access tests was not working correctly for candidates. Candidates were prevented from continuing their tests when going offline during a test, in both SQL and NoSQL delivery. A fix has been implemented to ensure this issue is no longer occurring so candidates can take their tests without error if going offline during their test. (JIRA INS-8193)

- Candidates were prevented from accessing their next test in Replay for Assessment Packages using Sequential testing, set to use a single One Time Code (OTC) to login. The candidate would be displayed the error message "Access code expired" when entering their OTC in Replay after completing their first test. A fix has been implemented whereby candidates can login using the same OTC without error. (JIRA INS-8124)

Platform

String resources can be accessed and edited. The issue preventing users from accessing String Resources was caused by duplicate string resources, "UserName" and "Username". (JIRA INS-8169)

Reporting

When generating a Customisable Report, with "Test Attempt" selected as the entity, the Duration field was displaying a series of numbers instead of the number of minutes the candidate completed their attempt. A fix has been implemented to ensure the Duration column data is generated correctly for customisable reports with the column displaying the duration in minutes. (JIRA INS-7876)

Please note: Our internal tickets will be displayed as 'JIRA INS-1234', while tickets raised directly to our helpdesk will be displayed as 'HELDESK 123456'.

If you have any questions about this document or require further information, please contact your Janison Account Manager.

New features & Improvements

Delivery

A new setting has been added to Insights, "Enable Replay Auto-Launch". Using this setting will launch Replay, instead of Insights Test Player, when a candidate enters a test via the Candidate Dashboard. Replay will take the candidate to the same screen as Insights Test Player, pre-fill the One Time Code and present the Session Code entry screen, as per current workflow. Please note, "Enable Replay Auto-Launch", "Force Replay Lockdown" (Both located in Settings > Test Delivery Settings), and "Force Replay Lockdown" on the Assessment Event must be enabled for Replay to launch instead of Insights Test Player. Candidates must also have a supported version of Replay, Version 5.8 or later, already installed on their machines. Automatic installation of Replay will be handled separately and available in a future release. (JIRA INS-8166)

Reporting

Incident Reporting is now available in Insights. Users can create, edit, and manage reports for incidents transpired during a test event.

Incidents can be reported for:

- A single test-taker
- Multiple test-takers
- All test-takers in a test session
- All test-takers in a test centre

This feature can be accessed via the Test Session Administration. The 'Incidents' tile on the Test Session Administration screen will display a count of incidents reported for the event, a "Report incident" link which will direct users to the "Create incident report" screen, and a "View timeline" link which will direct users to the "Incident reports index" screen.

This feature is currently only supported for session-based test delivery and will be available to users depending on the permissions set for their role. (JIRA INS-7821)

Click here for more information about Incident Reporting or visit Incident Reporting Settings to see how you can enable this feature.

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