



Release Notes

Insights Release 2024.07.01

Build: 0.2024.6.5236

Release Notes

The Janison Insights Release **2024.07.01** includes bug fixes, new features, and improvements.

Bug fixes

System & Integrations

The Users API was consistently returning a 500 "Internal Server Error" when attempting to run a POST / memberships call, even if the call had been successful. A fix has been implemented to ensure the correct message is returned to the user when this call is made. (JIRA INS-8297)

Delivery

- An investigation was conducted to understand and improve the slow and inconsistent performance experienced when taking certain tests using Chromebook devices. The investigation found that the issue was an isolated event, affecting only a small number of devices and was not deemed a widespread issue. A minor update has been implemented to fix some caching that was not functioning correctly. Additionally, a duplicated audio file request was removed. (JIRA INS-8047)
- Example tests could not be accessed for some sites due to the "Default Culture" not being set. A minor code change has been implemented to have the system ignore this setting and prevent example tests being affected in future. (JIRA INS-7580)
- Users were displayed an error message and unable to access example tests when NoSQL delivery was enabled for the site. A fix has been implemented to ensure users are able to access available example tests without issue. (JIRA INS-8240)
- Due to recent issues encountered when sequential tests are delivered using offline delivery, a few minor fixes and modifications have been implemented. These changes are expected to improve system performance and should have no impact to the current test-taker experience. Please note, any existing preparation data that

Please note: Our internal tickets will be displayed as 'JIRA INS-1234', while tickets raised directly to our helpdesk will be displayed as 'HELDESK 123456'.

If you have any questions about this document or require further information, please contact your Janison Account Manager.

contains sequential tests will need to be re-prepared *or* cleared first and prepared once your site has been updated with this release. (JIRA INS-8247)

- Due to recent issues around postponing test attempts when using NoSQL delivery, the following improvements have been implemented to make the postponement process more resilient.
 - When attempting to delete session items, an error ("notFoundException") will be logged in the system if the item is not found.
 - When retrieving test session details, in the case where the attempt data linked to a session item is not available, it will be excluded from the list.
 - When finalising a test session, in the case where the attempt data linked to a session item is not available, finalisation will still be processed but a "notFoundException" error will be logged in the system. (JIRA INS-7536)
- When attempting to import reconcile files from Replay, users were encountering an error when the system was unable to locate the EnrolmentLookup data. A fix has been implemented to correct this issue ensuring users are able to import reconcile files without error. (JIRA INS-8300)

New features & Improvements

Authoring

Two new columns, "Name" and "Confirm Pass Score", have been added to the Test Score Band Tables (see Scoring Options expandable on the Test Details screen). The "Name" column can be used to associate a Name to a Band. This will allow candidates to see a Name or Grade description as opposed to a Band number on the Candidate Feedback screen. The selection made in the "Confirm Pass Score" column indicates the passing score for a test. When a candidate receives a score of pass or more, the grading descriptor on the candidate feedback page will display as green and will display in red when a score below pass is received.

Please note: Our internal tickets will be displayed as 'JIRA INS-1234', while tickets raised directly to our helpdesk will be displayed as 'HELDESK 123456'.

If you have any questions about this document or require further information, please contact your Janison Account Manager.

The fields may only be edited when the test is either not linked to an Assessment Event or is linked to an Assessment Event in "Draft" status. If unrestricted editing access is required, "Additional edit access to Test Score Band Tables" permission can be added to a role, allowing the user to edit the Test Score Band Table data even if the test is linked to active Assessment Events. For details on how to enable this permission for a user, please contact your Janison Account Manager. (JIRA INS-8183, JIRA INS-8184)

Delivery

- **Detailed Feedback.** A new feedback type is available on Insights. The current feedback type has been named as "Formative Feedback", with the new feedback type named as "Detailed Feedback". This new feedback option will provide candidates with more in-depth feedback against a learning outcome, and can also be used to provide feedback where question exposure is sensitive. Candidates can access their results and test feedback via the Candidate Dashboard, as per current functionality. To enable or manage the Feedback Type for your site, navigate to Test Delivery Settings > Test Feedback Settings > Feedback Type > "Show Detailed Feedback". Please note, all markers must have security permissions to the Assessment Event for Enrolment-based marking projects, otherwise, the marking score component details will not appear on the Detailed Feedback page for the candidate. (JIRA INS-8134)
- The grading descriptor behaviour and colouring has been updated when displayed within the Summary section on the Candidate Feedback (Formative and Detailed feedback type) screens and on the Candidate Dashboard. The grading descriptor text displayed is determined by the scoring method set. If using Band Scoring, the Name will be displayed. If the Name field is not set, the Band Number will be displayed. A Pass / Fail outcome will be displayed, if set, when Band Scoring is not being used. A Percentage score will be displayed when both Band Scoring or Pass / Fail has not been set. The colouring of the pill icon is determined by the candidate score. If the candidate has received a passing score, or above, the icon will display as green. If the candidate has received anything below a passing score, the icon will display as red. If band scoring or pass/fail data is not set, a percentage score will be used, and the icon will display as grey. (JIRA INS-8218, JIRA INS-8219)

Please note: Our internal tickets will be displayed as 'JIRA INS-1234', while tickets raised directly to our helpdesk will be displayed as 'HELDESK 123456'.

If you have any questions about this document or require further information, please contact your Janison Account Manager.

- Incident reports can now be managed using the assessment event admin delete functionality. (JIRA INS-7897)

Marking

- A new expandable, containing a plain text box, has been added to Marking screens. This new field allows to provide text feedback to the candidate which will be displayed on the Detailed Candidate Feedback screen. Please note, this field is only supported when using Enrolment-based Marking and Detailed Feedback. To enable this setting, navigate to Marking > Marking Extended Settings > Marking Project Settings > “Enable marker feedback to candidate”. (JIRA INS-8181, JIRA INS-8182)
- A new column will be available on the Marking Projects Index screen, displaying a count of candidate responses that require manual marking. The count will only display for Assessment Events using Enrolment-based marking once the Marking Project is transitioned to “Marking”. To enable this column, navigate to Marking > Marking Extended Settings > Marking Project Settings > “Enable Enrolment Based Marking”. (JIRA INS-8220)