



Release Notes

Insights Release 2024.07.03

Build: 0.2024.7.5274

Release Notes

The Janison Insights Release **2024.07.03** includes bug fixes, new features, and improvements.

Bug fixes

Delivery

- A small number of candidate responses were not correctly being saved to Insights; this was occurring for events using SQL delivery with timed tests. The item response would be displayed as "Omitted" for the affected candidates, even if a response had been entered during the attempt if the test attempt had been automatically submitted once the test timer expired before the candidate could manually submit the attempt themselves. A fix has been implemented to ensure candidate responses are saved to the system correctly and available in the test attempt details view. (JIRA INS-8017, HELPDESK 114115)
- During their test, a small number of candidates were being displayed a "Falling back to offline behaviour" error message and preventing them from continuing their attempt, even if they were not experiencing any network connectivity issues. This issue was occurring for proctored tests using SQL and session-based delivery, with the reliable delivery setting enabled. While our investigation was unable to successfully reproduce the issue, a fix has been implemented to ensure candidates would be able to take their test without interruption regardless of whether they are experiencing any network issues throughout their attempt. (JIRA INS-8207, HELPDESK 118414)
- After reconciling an attempt, response date, time and duration was not available for any attempts that had been paused during the session. A fix has been implemented to ensure this information is being recorded for all attempts, regardless of the attempt being paused or not. (JIRA INS-8267)
- The audio and screen control buttons were not being displayed correctly to candidates when taking a test using the Test Player. Our investigation found that this was due to a timing related issue, a fix has been implemented so the system correctly sets the options for each player. (JIRA INS-8346)

New Features & Improvements

Delivery

- Assessment Event has been added as a new property for Incident Reporting. The field is available via the API (displayed as a GUID) and on the Incident Report create, edit, view screens. Also available on the excel file export and reporting index view screen. When creating an Incident Report from the test Session Administration screen,

Please note: Our internal tickets will be displayed as 'JIRA INS-1234', while tickets raised directly to our helpdesk will be displayed as 'HELDESK 123456'.

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the assessment event field will be pre-populated based on the candidate test attempts within the session but will also have a selectable dropdown of available assessment events based on the logged in user's scope. This is a mandatory field and cannot be edited once the Incident report has been created. There are some remaining fixes required for this change and will be addressed in a later release. (JIRA INS-8139)

[Click here for more information regarding Incident Reporting](#)

- Users will be prevented from publishing an existing test as an example test and displayed the error message *"Incorrect Marking Mode set. Please check your request and try again"*. Please note, this restriction will ONLY occur when "Enable example test feedback" (Settings>Assessment Event Settings>Example test settings) and "Use NoSQL delivery" (Settings>Assessment Event Settings>Delivery Settings) settings are enabled, and the test is set to a Marking Mode that is NOT "Automatic". (JIRA INS-8340)
- **Example or practice test candidate feedback.** Test feedback is now supported for example tests on Janison Insights. If example test feedback is enabled, candidates will be directed to the candidate feedback page, after submitting their test, allowing them to review their test results and feedback. The feedback that is displayed to the candidate will depend on the feedback set on the item by the test author.

This feature is supported *ONLY* when using the following configuration.

- **Feedback type:** Formative
- **Delivery mode:** NoSQL
- **Marking mode:** Automatic
- **Live feedback and marking:** Enabled AND set for the item

(JIRA INS-8211)

[Click here for more information regarding Example Test Feedback](#) or visit [Requirements & Settings](#) to see how you can enable this feature