



Release Notes

Insights Release 2024.11.02

Build: 0.2024.11.5439

Release Notes

The Janison Insights Release **2024.11.02** includes bug fixes and improvements.

Bug fixes

Authoring

- Editing questions with a sub-type from the quick edit modal on the Questions List screen would cause it to lose its sub-type (set back to default). The modal has been updated to prevent this from happening. (JIRA: INS-8435)

Delivery

- There was an error when Preparing a candidate for Offline delivery. If they were enrolled in Multiple Assessment events, the checkboxes to prepare multiple events were erroneously selecting all Assessment Events to prepare, and there was no way to only select a few. (JIRA: INS-7915)
- Sending API calls to "Complete" an answer multiple time in very short timeframe meant the question could complete several times in the database before it was locked. This was causing duplication of results. API calls are now handled in a different way to prevent this scenario. (JIRA: INS-8329)
- An issue with tests that had multiple post-test survey sections was resolved. This was causing a freeze and then an error. Now students can complete all post-test surveys correctly. (JIRA: INS-7792)
- Students in sequential tests were occasionally being redirected to the home page instead of to their next test. This was specific to users in the /auth/onetimecode flow. This has been resolved so students can sit sequential tests as expected. (JIRA: INS-8223)
- A bug in Firefox was preventing audio resources from showing in TestPlayer when offline, and users were prompted to reload the whole test instead. Firefox have provided a workaround which has allowed us to restore the audio resources on a question in Offline mode. (JIRA: INS-8662)
- Error message when an incorrect OTC was entered had stopped showing, this was resolved. (JIRA: INS-8410)

Please note: Our internal tickets will be displayed as 'JIRA INS-1234', while tickets raised directly to our helpdesk will be displayed as 'HELDESK 123456'.

If you have any questions about this document or require further information, please contact your Janison Account Manager.

- Navigating away from a multi-select multiple choice question with an answer limit, then navigating back allowed students to select more answers above the limit. Now the limit is calculated on question load (JIRA: INS-8531)

Reporting

- A rounding error when exporting Guttman Reports was causing Insights and the exported Excel report to show different values. This has been rectified and both now show the same value when rounded. (JIRA: INS-8318)

New Features & Improvements

B2C - MFA

- Settings have been added or refined to allow Insights to support B2C's Multi-Factor Authentication flow. Local tenants who are using AD B2C as their Auth Model will be able to enable MFA, but this must be configured for the Global tenant first. (JIRA: INS-8505)
 - *When enabled, all Local users will be required to set up an MFA device with an authenticator app. They will be challenged to enter this code every time they log into Insights, but alternate means of receiving the code are available if the user temporarily misplaces their device. Full information of these flows will be available on the help site.*
- New functionality has been added for those with permissions to Edit Users. They can now clear a linked MFA device for that user (but not themselves). That user will then be prompted to register a device upon next login. This is to aid in lost devices used for MFA. (JIRA: INS-8615)
- A new endpoint has been added to Styles and Images to allow the B2C login page to pull styling information to itself. This will mean the B2C login pages will now be able to look like the native Insights login pages for your tenant. (JIRA: INS-8614)

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- MFA Users who select to receive their code an alternate way will get it sent to them in an email. This is now a template in Insights called System-VerificationCode. This allows admins to change the text as needed for their tenant. (JIRA: INS-8639)

Platform

- Some students were found to be able to start their test early if they lost network connection after preparing the test. This has now been added as a setting in Assessment Event Details -> Test Player & Delivery Options -> Allow Reliable Offline Delivery -> Allow Starting of Test Offline. This lets admins ensure high-stakes tests all start at the exact time intended. (JIRA: INS-8728)

Reporting

- An Import function has been added to the Incident Report Index view page. This complements the export function already present. Exported files can now be updated with "Severity rating", "Outcome", and "Outcome rationale" columns, which will be updated in Insights once imported back. (JIRA: INS-8529)