Release Notes

Insights Release 2025.04.01

Build: 0.2025.4.5592

Release Notes

The Janison Insights Release **2025.04.01** includes bug fixes and improvements.

Bug fixes

Authoring

- We have enhanced the QTI item import process in Insights to prevent duplication of shared stimuli. Previously, when importing QTI items with shared stimuli across multiple questions, Insights would create separate instances with different GUIDs while retaining the same stimulus name and identifier. With this improvement, the stimulus is now created only once during the first import, and all subsequent questions referencing it are correctly linked to the existing instance, ensuring data consistency and reducing redundancy. (JIRA: INS-9447)

Delivery

- We have fixed an issue where the question order displayed in the Test Attempt Information screen during session-based tests with NoSQL delivery did not match the order presented to the candidate. The invigilator view now correctly reflects the candidate's question navigation sequence. (JIRA: INS-8121)

- We have fixed an issue where, after submitting an offline test session with multiple sequential tests, the updated device name was only displayed for the first test, while the second and subsequent tests reverted to showing the original device name. The device name will now consistently reflect the updated name across all tests in the test package for all sessions. (JIRA: INS-8785)

- We have fixed an issue when, after completing the first test in a sequential test setup with sessionless delivery on a NoSQL tenant, candidates were incorrectly redirected to the session expired or closed page instead of transitioning to the next test. With this fix, candidates will now correctly land on the one-time code page after finishing the first test, ensuring a smooth transition to the subsequent test. (JIRA: INS-9498)

- We have resolved an issue where previously entered answers were lost after a candidate's first test attempt session was postponed and they were required to join a new session. With this fix, answers from the initial test

attempt are now retained and successfully carried over to the next test's attempt details, across both SQL and NoSQL delivery modes. (JIRA: INS-9553)

- We have fixed an issue where test sessions failed to start when linked to a previously postponed attempt. This fix ensures that sessions now start successfully even if an attempt remains in a postponed state under specific conditions. (JIRA: INS-9352)

- We have fixed an issue where performance band scores were incorrectly treated as ceiling values instead of floor values. The update ensures that bands now correctly reflect the intended score ranges, with 0 as the starting value and 100 as the highest score. (JIRA: INS-9704)

- Start and end date have been removed from the PT Event modal on Assessment Events. They will not take the Start and End date of the Assessment Event they are attached to (JIRA: INS-9546)

- The Delivery Dashboard and the Assessment Event details pages have been updated to show a sync status for any Assessment Events that have a Proctored Event configured. This status will show if candidate enrolments are still being synced, if sync has completed, or if there are errors. On the Assessment Event Details screen you will be able to see details of those errors through the banner warning if there are any. (JIRA: INS-9346)

- For Proctored Assessment Events, we have prevented the deletion of Proctored Event details once the Assessment Event is in delivery. This is to prevent accidental deletion of an already synced PT Event. (JIRA: INS-9196)

- Logic has been added to the Candidate Dashboard for any Enrolment in an Assessment Event that is marked as "Deliver as a Proctored Event". Instead of taking the candidate to Test Player as standard, it will instead re-direct them to ProctorTrack, log them in with an SSO link (no action required for the candidate) and enter the correct exam for them. Logic has also been added to Test Player 2 so if a candidate tries to navigate directly to a Proctored Exam in Test Player 2 (by entering a OTC, for example) it will re-direct them to ProctorTrack as before, although the candidate will then need to re-enter the OTC. If the event is marked as a Proctored Exam, but the Proctoring Plugin has since been turned off, the Candidate will be shown an error. (JIRA: INS-5562)

Please note: Our internal tickets will be displayed as 'JIRA INS-1234', while tickets raised directly to our helpdesk will be displayed as 'HELDESK 123456'.

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2.

People

- ProctorTrack sync functionality has been extended to sync users to PT when they are enrolled into an Assessment Event outside of being added as part of a group. In addition, a bug was found and resolved around adding a user to a group that is enrolled in multiple Assessment Events (JIRA: INS-9159)

Marking

- Validation has been added to the Edit Marking Team page so that multiple people editing at the same time will not be able to overwrite one another's edits. Now the page checks if the table has been edited by someone else before saving and alerts the user if so. A more comprehensive solution would require a full page rebuild. (JIRA: INS-7784)

- We have fixed an issue where users were able to update an Assessment Program by adding additional Assessment Events with new modules without being prompted to upload an updated performance band document. After this fix, a validation message will now appear to ensure that all modules in the Assessment Program are covered in the performance bands. (JIRA: INS-9571)

- We have fixed an issue where recent activity was not displaying any activity logs for Assessment Programs. With this fix, changes made to an Assessment Program, including state changes and field updates, will now correctly update and display the activity log with the appropriate timestamps. (JIRA: INS-9562)

- We have resolved an issue preventing English and ESL test attempts from progressing to marking when the optional Familiarization test was incomplete. With this fix, test attempts will now transition correctly to the marking stage once all required tests are completed, ensuring a smoother marking process. (JIRA: INS-9690)

Settings

- A "Course Name" has been added to the Proctoring Settings page. This will set the course of any Proctored Event created in ProctorTrack by the integration with Assessment Events automatically, so that events can have the right preconditions set. (JIRA: INS-9403)

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3.

- The list of Invigilators that will appear in the Proctored Event modal is now tied to the Assessment Event setting "Roles that can Invigilate". Only users assigned one of these roles will be able to be added as an Invigilator of a Proctored Exam. If that role is removed, they will remain an Invigilator, but will no longer appear in that list, as this is intended to be a "set once" setting. It is best to remove users from a Proctored Event rather than remove roles. (JIRA: INS-9453)

New features & Improvements

Authoring

- We have introduced a new warning feature to alert users when CAT questions are used across multiple events. If a question is included in more than one event, the event details page will display an orange warning. This serves as a reminder that the question difficulty may be the same across events and encourages users to consider copying questions if they intend to have different difficulty levels. (JIRA: INS-8822)

Delivery

- We have made improvements to the Assessment Program page to enhance the Performance Bands section. This includes adding hint text about case sensitivity, updating error messages when a valid performance band document is missing, revising column headers in the Excel template and summary table, and clarifying attribute descriptions. (JIRA: INS-9583)

Settings

- We have introduced a new setting that allows users to show or hide the 'View Results' button on the candidate dashboard. This setting is available in the Assessment Event Settings and API Default Settings, enabling event-level control over candidate access to results and feedback. (JIRA: INS-7257)

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