



Release Notes

Insights Release 2025.08.01

Build: 0.2025.8.5774

Release Notes

The Janison Insights Release **2025.08.01** includes bug fixes and improvements.

Bug fixes

Delivery

- We have fixed an issue where importing group memberships did not trigger automatic event enrolment or unenrolment, as expected. With this fix, group membership imports now correctly trigger event auto-enrolment processes, ensuring group-related additions and removals update event enrolments automatically. (JIRA: INS-8688)
- We found and fixed a problem where, if a user signed up for more than one assessment before the system updated, some of their enrolment details could be lost. Now, each enrolment is kept separate, so all records stay correct. This fix will be included in the next Insights release, (JIRA: INS-10331)

Marking

- We have fixed an issue where force submitting a rescheduled Speaking Attempt in the Session Dashboard would cause an error, preventing completion and causing cancelled attempts to reappear. With this update, force submitting rescheduled attempts now works as expected, and previously cancelled attempts no longer block the marking process. (JIRA: INS-10260)
- We have fixed an issue where rescheduled attempts showed unrelated or cancelled components in the marking portal and caused status errors. With this fix, only the correct rescheduled attempts appear for marking, and all statuses update properly. (JIRA: INS-10262)
- We fixed an issue where rescheduled Speaking and Writing attempts showed incorrect script counts in the Marking Dashboard, causing missing Writing questions and blocking score submissions with

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unmarked answer errors. Now, all rescheduled scripts appear correctly, allowing full marking and successful submission. (JIRA: INS-10319)

- We have fixed an issue where rescheduling only the Speaking component for a candidate would incorrectly cause the Writing component to appear in the Marking Dashboard. With this update, only the rescheduled Speaking attempts now appear for marking as expected, and the submission process works without any conflict errors. (JIRA: INS-10323)

Reporting

- We have fixed an issue with recurring scheduled report failures. After initial report issues, retesting confirmed successful execution of scheduled reports with accurate and complete delivery of the "Test attempt" report, including Total Questions and Number of Responses columns. (JIRA: INS-10128)

New Features & Improvements

Delivery

- This update improves tracking of student interactions with test questions by capturing details for each visit, including the navigation route, start time, duration, and whether the answer was modified. It also confirms the accuracy of existing timestamps and counters. (JIRA: INS-10006)
- The Candidate Dashboard has been updated to support proctored events within the SPA model. Previously, the dashboard lacked the ability to differentiate between proctored and non-proctored events. This enhancement ensures that candidates can now easily identify which tests are proctored, providing them with accurate information and support. (JIRA: INS-10105)
- We have improved the onboarding status visibility for a candidate on the Candidate Dashboard. We have added clear UI prompts to notify the candidate if they have any outstanding onboarding steps to

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perform or have missed some required steps. The statuses include - Processing Onboarding, Valid Onboarding, Failed Onboarding, Expired Onboarding. (JIRA: INS-10188)

- As part of an enhancement to our ProctorTrack integration, candidates can now easily view which tests are Proctored (supervised) and which tests are not. We are also surfacing exam time limits as well to better inform and prepare the candidate upfront. (JIRA: INS-10189)
- We have enhanced ProctorTrack integration, by adding an information modal when clicking an onboarding exam to help prepare the candidate so they have all required documentation ready prior to accessing the onboarding exam. This informs the user of their onboarding requirements before being able to sit a proctored exam. (JIRA: INS-10910)
- We have enhanced ProctorTrack integration, by adding an extra section to clearly group onboarding tasks so the candidate can clearly see what they need to complete. (JIRA: INS-10191)
- We have enhanced ProctorTrack integration to help guide the users to the onboarding tasks. For this, we have replaced the start button on the main tests to remind the candidate that they need to complete onboarding before they can sit the test. (JIRA: INS-10192)
- We have improved Replay connection handshake to remove a race condition found that can cause Replay and TestPlayer to refuse connection. (JIRA: INS-10376)

Settings

- We have added an enhancement that surfaces the user onboarding status within the user profile. This new field reflects the current onboarding state of a user and allows an admin to manually update this status on create or edit of a user. (JIRA: INS-10100)

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Reporting

- We have enhanced ProctorTrack integration with the ability to generate a report for all users based on their onboarding status. This will help admins discover who has outstanding onboarding tests and to directly follow up. (JIRA: INS-10203)
- We have added the ability to filter on user onboarding status in the customisable reports. This will allow greater flexibility when building custom reports that require candidate onboarding status. (JIRA: INS-10204)