



Release Notes

Insights Release 2025.09.01

Build: 0.2025.9.5801

Release Notes

The Janison Insights Release **2025.09.01** includes bug fixes and improvements.

Bug fixes

Authoring

- We have fixed an issue where users received filter subscription emails containing only the Issue Key and Summary, even though more columns were visible in the Issue Navigator. With this fix, filter subscription emails now include all columns as configured in the Issue Navigator. (JIRA: INS-10387)

Delivery

- We have fixed an issue when after submitting a session-less test in NoSQL environments, students would see an incorrect session expired message before being redirected to the candidate dashboard. With this fix, students now see only the correct message and are taken directly to their dashboard. (JIRA: INS-6999)
- We have fixed an issue where reconcileDevice errors were piling up in production due to aggressive retries after test completion. With this fix, aggressive retries are now suppressed, and reconciliation logic has been improved to handle device and answer data more efficiently. (JIRA: INS-10084)
- We have fixed an issue where test preview sessions would incorrectly resume from the last unfinished state, instead of starting fresh. With this fix, each new preview session now always begins from the start for all users. (JIRA: INS-10077)
- We have fixed an issue where a red error banner would briefly display when launching a test as a student with te reo Maori set as the language, due to a problem with resource downloads and timezone handling. With this update, students can now launch tests in te reo Maori without encountering this error message. (JIRA: INS-10429)

Please note: Our internal tickets will be displayed as 'JIRA INS-1234', while tickets raised directly to our helpdesk will be displayed as 'HELDESK 123456'.

If you have any questions about this document or require further information, please contact your Janison Account Manager.

Marking

- An error around closing an enrolment-based marking project was found where it could not be closed even through all enrolments and assessment events were finalised. A fix was implemented to update the validation and allow these marking projects to close successfully as expected. (INS-10180)
- We have fixed an issue where transitioning candidate marks from 'In Review' to 'Submit Marks' was not possible, preventing the release of amended marks. With this update, Chief Markers can now successfully complete the transition and release updated marks as intended. (JIRA: INS-9889)

Reports

- We have fixed an issue where scheduled exports for "Test Attempt" and "Answer Response" reports would intermittently fail due to conflicts with database maintenance and scaling activities. With this fix, scheduled jobs now run reliably at adjusted times, and enhanced logging helps monitor and prevent overlapping report executions. (JIRA: INS-10362)

Settings

- We have fixed an issue where saving Delivery settings in Assessment Packages would fail with an 'Object reference null error.' With this fix, Delivery settings can now be saved successfully, ensuring users can configure assessment packages without encountering this error. (JIRA: INS-10349)

Platform

- An error was discovered when disabling a user through the user create/edit page did not stop them from logging in via B2C. This fix includes an update to the logic and will now properly disable user access when toggled via the user create/edit page. (INS-10224)

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New Features & Improvements

Delivery

- We have improved Insights by adding a setting that allows administrators to show or hide the 'View Results' button on the candidate dashboard for each assessment event. This setting can be configured when creating events via the UI, giving more control over candidate access to results and feedback. (JIRA: INS-9742)

Platform

- We have removed all cookies and code related to the deprecated cookieless mode and Jira integration from the Insights platform. This cleanup eliminates unused cookies and legacy code, improving system maintainability and security. (JIRA: INS-9709)
- With the introduction of our new login page experience, any existing custom string resources that were setup within Insights were no longer useful as they were not used on the new login page. This update establishes a link to the string resources within Insights for use on the new login page experience. (INS-10066)

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