



**Janison
Insights.**

Release Notes

Insights Release 2026.05.01

Build: 0.2026.5.6295



Release Notes

The Janison Insights Release **2026.05.01** includes bug fixes and improvements.

Bug fixes

Authoring

- We have fixed an incorrect label on the Test details page where a navigation link previously displayed as "Assessment Event" instead of the correct "Assessment Package". The link text now accurately reflects the destination, ensuring consistent terminology across the test management interface. (JIRA: INS-11406)

Delivery

- We have fixed an issue where skipped questions were prematurely treated as incorrect when evaluating section pass/fail thresholds, causing tests to auto-fail before candidates could revisit unanswered items. The system now correctly handles skipped questions during pass/fail evaluation, so tests only fail based on the candidate's final submitted responses. Candidates can navigate back to unanswered questions without triggering an early fail condition. (JIRA: INS-11682)
- We have fixed an issue that prevented users from creating Personal Needs and Preferences (PNPs) of any type other than student break. Previously, break-time configuration was being submitted to the server even when a different PNP type was selected, which caused the create action to fail. PNPs of all types can now be created without error. (JIRA: INS-11627)
- We have fixed two issues affecting attempt timing on timed tests. Previously, when a candidate was postponed and re-entered a session after taking a student break, the timer was inflated by



the amount of break time used, and abandoned attempts also reported time used inclusive of break. The timer and time-used reporting now exclude break time correctly, so the values shown reflect only active test time. (JIRA: INS-11596)

- We have fixed an issue on the Manage Enrolment modal where the count in the header did not update when results were filtered. The counter now correctly reflects the number of students matching the active filter, including when no students match. (JIRA: INS-11350)
- We have fixed an issue on the Test Centre Dashboard where the candidate grid did not refresh after PNPs were updated via the Manage Attempts action. The grid now reflects the new PNP status as soon as the modal is closed, removing the need to manually refresh. (JIRA: INS-11336)
- We have fixed an issue where Check-In writing answers could be saved as omitted/null even when the candidate had typed a response, caused by a duplicated tab overwriting valid answers with null payloads. The system now retains the candidate's actual answer and ignores null overwrites from secondary tabs, so submitted writing responses correctly progress through marking. (JIRA: INS-10789)
- We have fixed a gap in candidate dashboard functionality so that Disability Adjustment Codes configured to exempt candidates from replay lockdown are now correctly applied. When clients enforce replay lockdown on an assessment event, candidates can enter the relevant DAC code from the dashboard and be exempted from lockdown as expected. (JIRA: INS-10479)
- We have fixed an issue where importing test session records via spreadsheet for a NoSQL assessment event created the SQL record but did not create the corresponding Cosmos record, leaving sessions inaccessible. Imported sessions now have their Cosmos records created and OutForDelivery flags set correctly, so they can be opened and used immediately after import. (JIRA: INS-9419)



- We have fixed an issue where the 3D Secure (3DS) authentication flow was not being triggered during Westpac Quickstream payment processing. The 3DS2=true parameter was missing from the UI deployment to UAT, which prevented the mandatory 3DS flow from initiating. A redeployment has resolved this issue and 3DS authentication now triggers correctly as required for Payment Gateway functionality. (JIRA: INS-11750)

People

- We have fixed an issue with the bulk student importer where error emails were not being sent out to the elected email address set when the import commenced. This was due to the errors not passing to the email service correctly. Now all errors that appear on the import summary page will also be collected and emailed to the elected email address as expected. (JIRA: INS-11502)

Marking

- We have fixed an issue where an overall attempt status was displayed as "Marked" while at least one constituent attempt was still in the Marking state. The aggregate status now correctly reflects ongoing marking work, showing the attempt as "Marking" until every component has been completed. (JIRA: INS-11407)
- We have fixed an issue in OLNA marking where the total score displayed for some scripts did not match the recorded criteria scores. The total score now correctly reflects the sum of criteria scores for all responses, ensuring marker views and downstream marking statistics are consistent. (JIRA: INS-11294)

Improvements

Marking

- We have updated the Item double marking tracker within marking projects to correctly consider all scripts that require double marking. Double marking could be configured up to quintuple marking so the counter now correctly reflects this. Previously it was only counting double marked scores. (JIRA: INS-11511)

Reporting

- We have improved the Guttman and Question Summary reports so that class groups are correctly available for selection and can be filtered by a configurable group type. Previously no class groups were available even when students had active group enrolments, forcing schools to rely on unfiltered views and risk hitting the 100-row report limit. A new "Filter reports by group type" setting under SMART report settings now drives the Group/Class selector on these reports. (JIRA: INS-11659)
- We have improved the Test Custom Report Entity so it now supports reporting on Computer Adaptive Tests. A new "Test Details" column group has been added with the Ability Estimation Method field, and a Computer Adaptive Test Section type has been added to the Type filter. Custom reports including these new columns can be exported as expected. (JIRA: INS-11583)
- We have improved the Answer Custom Report Entity to support Computer Adaptive Tests. A Difficulty Level column has been added under Question Details, and a Theta Value column has been added under Answer Details to capture the theta a candidate had after answering each question. (JIRA: INS-8810)

- We have improved the Question Custom Report Entity by adding a Difficulty field. The field returns the configured difficulty for CAT test questions and remains blank for non-CAT questions, supporting export and reporting of CAT item characteristics through Custom Reports. (JIRA: INS-8804)
- We have improved the Test Section Custom Report Entity so it now supports Computer Adaptive Test sections. A new "CAT Test Section Details" column group has been added with Confidence Level, Tolerance/Threshold Level, Min Number of Questions, Max Number of Questions and Starting Theta Value fields, and the Type filter now includes Computer Adaptive Test Section. (JIRA: INS-8803)

Settings

- Assessment Programs have been updated to allow a curriculum element to be added twice, with a scaling table/performance band and/or without (so raw values will pass through). Multiple dimensions will each show in the Master Parquet file output. Validation will still prevent two elements with the same method & setting, you cannot have two scaling tables, for example. In addition, these dimensions can now be named, which will change the column title in the output file. (JIRA: INS-11680)

New Features

Candidate Self-Service Payment via Westpac QuickStream

We have introduced a payment integration – enabling candidates to pay for their exam enrolment directly from the Insights candidate dashboard using a secure card payment flow powered by Westpac QuickStream.

What is the Self-Service Payments feature?

The Self-Service Payments feature allows assessment events to be configured to require payment before a candidate can access their test. When a candidate is enrolled in a payment-required event, their enrolment moves to a Pending payment status. The candidate completes payment via a secure Westpac QuickStream payment form embedded in the dashboard – once payment is confirmed, their test tile unlocks immediately, and they can begin their attempt.

How it works

Configuring payment settings at the programme level

- Navigate to Settings → Assessment Event Settings → Event Settings.
- Set the Enable payments for enrolments field to one of three options:
 - Off – payment features are hidden across all events (default).
 - On (disabled by default) – payment options are visible on events but require payment to be explicitly enabled per event.
 - On (enabled by default) – payment is enabled by default on all new events.

Configuring payment on an Assessment Event

- Open the relevant Assessment Event and expand the new Payment Options section.
- Toggle Require payment for enrolments and enter the Cost per enrolment in AUD.
- Save. Candidates enrolled in this event will automatically be placed in Pending payment status.

Paying as a candidate

- On the candidate dashboard, test tiles requiring payment display a locked state with a Pay to Enrol button in place of the standard Start button.
- Clicking the button opens a payment modal where the candidate enters their card details and submits payment.

- On success, a receipt number is displayed and the tile unlocks immediately without requiring a page refresh.
- On failure, the candidate is shown a clear error message and can retry without leaving the dashboard.

Managing payment status as an administrator

- The Enrolments grid includes a Payment Status column with colour-coded indicators and can be filtered by status, making it easy to identify candidates with outstanding or failed payments.
- On the Enrolment details page, administrators with appropriate permissions can manually transition payment status — for example, waiving payment for a candidate or resetting a failed payment to Pending. All manual changes are recorded in the Recent Activities audit log.

Reporting

- The existing Enrolment entity report has been extended with new payment fields: Payment Status, Payment Amount, Paid Timestamp, and Gateway Transaction ID.
- A new Assessment Payments report entity is available, providing a dedicated view of payment data across Assessment Event, User, and Payment dimensions — supporting financial reconciliation and tracking.
- Payment fields are also exposed via the Events and Enrolments API endpoints for external reporting and integration purposes.

Security

- Payment credentials are stored securely and are never accessible via the Insights UI. As part of this release, penetration testing was conducted to validate the security of the end-to-end payment flow prior to go-live.

Key benefits



- Candidates can self-serve payment directly from the dashboard, with no off-platform steps required.
- Administrators have full visibility and control of payment status, with colour-coded indicators, grid filtering, manual override capability, and a complete audit trail.
- A dedicated Assessment Payments report and extended Enrolment report support financial reconciliation and operational oversight.
- Payment data is available via Insights APIs for downstream reporting and integration.

Getting started

- Navigate to Settings → Assessment Event Settings and set Enable payments for enrolments to the appropriate option for your programme.
- Open the relevant Assessment Event, expand Payment Options, enable Require payment, and enter the Cost per enrolment.
- Enrolled candidates will automatically move to Pending payment status and will see the Pay to Enrol button on their dashboard.
- Use the Enrolments grid and Enrolment details page to monitor and manage payment statuses across your cohort.
- Run the new Assessment Payments report for financial reconciliation and tracking. (JIRA: INS-11064)