



**Janison
Insights.**

Release Notes

Insights Release 2026.08.01

Build: 0.2026.8.6474



Release Notes

The Janison Insights Release **2026.08.01** includes bug fixes and improvements.

Bug fixes

Delivery

- We fixed an issue where a candidate could occasionally be delivered a placeholder test rather than their assigned test, caused by a rare race condition when the check-in QR code was scanned twice in quick succession. We also made switching the active test on an assessment event re-assign the correct test to enrolled, not-yet-started attempts for open events. With this fix, candidates are reliably delivered the correct active test. (JIRA: INS-11724)
- We fixed an issue where a test attempt could remain stuck on Open status after a candidate re-entered their codes or switched devices, so their submission never completed and marking did not run even though their answers were saved. We also corrected the pass/fail summary so it reflects the candidate's actual answers when a device switch has occurred. With this fix, attempts complete and transition correctly, and results are calculated accurately after a re-entry or device switch. (JIRA: INS-12150)

ProctorTrack

- We fixed an issue where proctored exam session times displayed incorrectly in Proctortrack after a candidate launched or re-launched their test. The SSO refresh path was sending local wall-clock times labelled as UTC to Proctortrack, causing the displayed start and end times to appear shifted by the tenant's UTC offset (e.g. 10 hours ahead for AEST tenants). This could prevent candidates from being able to log in to their exam session. Assessment event times now display

correctly in Proctortrack regardless of whether the timing was last synced via initial provisioning or a candidate re-launch. (JIRA: INS-12172)

- We resolved an issue where candidates re-launching a proctored exam session were unintentionally triggering a proctoring sync process. This has been corrected and no longer occurs, ensuring a smoother re-launch experience for candidates. (JIRA: INS-12175)
- We resolved an issue where candidates relaunching a proctored exam after their session had expired were being redirected to Proctortrack twice, causing them to complete the verification setup a second time unnecessarily. Candidates can now relaunch their exam and proceed through Proctortrack verification in a single step as expected. (JIRA: INS-12245)

Improvements

Delivery

- We have improved the Review Scanned Responses grid, so it now lists all scanned attempts, both flagged and unflagged, rather than only flagged ones, with the page renamed accordingly. The list adds a Review Status column (Pending or Complete), sortable columns and search, and a Review or View action determined by the assessment event status and marking state rather than the flagged count alone, with the service now returning every attempt accessible to the signed-in user together with the information needed to drive those actions. Teachers can now see and act on every scanned attempt from one place. (JIRA: INS-12203, INS-12254)
- We have updated the review and edit responses page so that extended-text responses, which were previously skipped, can now be viewed and edited alongside multiple-choice and text-

entry responses. Saving an edited response persists the text, routes it into Quick Marking, marks or re-marks the attempt and records the change, while the page reflects the correct editable or read-only state and server-side rules prevent edits once the assessment event is closed or a Quick Marking score has been submitted. Where an extended response had already been sent for AI marking, editing it before scores are submitted now re-runs AI marking against the updated text so the score always reflects the teacher's corrected version. Teachers can now review and correct every response type from a single, consistent page. (JIRA: INS-12201, INS-12252, INS-12250)

Marking

- Quick Marking now records component-level scores when a marker submits an answer. This enables accurate component-level reporting and score breakdowns for extended text questions marked through the Quick Marking workflow. (JIRA: INS-12141)
- The AI Marking section within a Standard Marking Project now displays a clearer empty state when no question items have been configured for AI marking. A prominent "Enable AI Marking" button is shown, making it easy to get started with AI marking configuration directly from the Marking Project. (JIRA: INS-12078)
- Marking Quota settings now require a value greater than zero for all time periods (Hour, Day, Week, and Whole Project). This prevents markers from being inadvertently blocked from marking scripts due to a quota of zero being set for any time period. (JIRA: INS-12094)
- Markers in Quick Marking are now prompted with a confirmation message before bulk submitting marked responses. The warning clearly states that submission is final and cannot be undone, helping to prevent accidental submissions. Additionally, a helpful tooltip is displayed when hovering over individual submit buttons as a reminder of the same. (JIRA: INS-12191)